

RECOVERY PLAN UNDER-PERFORMING INDICATOR

Q3 2018/19

INDICATOR NAME

Number of Homeless acceptances

CURRENT PERFORMANCE

Outturn	17
Target	12

HISTORIC PERFORMANCE

	Q3 2017/18	Q4 2017/18	Q1 2018/19	Q2 2018/19
Outturn	10	12	1	15
Target	12	18	17	18

REASONS FOR CURRENT UNDERPERFORMANCE

This indicator records the number of applications made to the Housing Service from households threatened with homelessness.

The new requirements contained in the Homelessness Reduction Act, which came in to force on 3 April 2018, has resulted in an increase in the number of people approaching us for assistance and making applications.

The increase in the number of applications has translated to an increase in the number of people that the Council has a duty to accept as being homeless and provide support to.

PROPOSED ACTIONS TO CORRECT UNDERPERFORMANCE (OR REASONS WHY NO ACTION NECESSARY)

The increase in the number of acceptances in this quarter is not a performance related issue.

In response to the new duty under the Homelessness Reduction Act the team has additional Housing Options Advice and Tenancy Officer resources to provide support and assistance to those approaching the Council threatened with homelessness.